

PROCESS FOR MANAGING REQUESTS FOR WORK WITHIN AN ORGANIZATION
THROUGH A CENTRALIZED WORKFLOW MANAGEMENT SYSTEM

ABSTRACT

A system and method for managing the workflow of request for services from a department within an organization, the requests for service being provided by other members of the organization. A request for service input module enables one or more requesting members of the organization to input information for a request for service from the department by connecting to the system over a network (e.g., an intranet). A database system stores information regarding the requests for service received by the request for service input module. A change of status input module enables a service provider participant from the department to update the status of a request by connecting to the system over a network. A signoff module enables a service provider participant and a requesting member to signoff a requested service, the participant and requesting member connecting to the system over a network.